



# OVERVIEW

Beginning humbly, Ethiopian Airlines (Ethiopian) has marked 79 years of a successful journey. Over the decades, the airline has established itself as a leader across all facets of the aviation industry, including technology, leadership, network expansion, and aviation mentoring. Today, Ethiopian is recognized as the leading Aviation Group in Africa.

Ethiopian commenced operations on April 8, 1946, with five C-47 aircraft, operating its inaugural flight to Cairo via Asmara. Since then, the airline has grown exponentially, continuously introducing cutting-edge aviation technology and systems. As a technology pioneer in Africa, Ethiopian was the first to introduce jet airplanes on the continent, including the B767, B777-200LR, B787 Dreamliner, and 787-9. It also led the way in operating Africa's first Airbus aircraft, the A350-900 XWB and A350-1000. Currently, Ethiopian operates a fleet of over 160 modern aircraft with an average age of less than seven years, and more than 60 ultramodern aircraft are on order.

Living its motto, "Bringing Africa Together and Beyond," Ethiopian has created an extensive network connecting its hub in Addis Ababa to more than 145 international passenger and cargo destinations, including 65 African cities. With daily and multiple flights and minimal layovers, Ethiopian serves more destinations within Africa than any other airline.

In December 2011, Ethiopian made a significant leap by joining Star Alliance, the world's largest airline alliance. Over the years, the airline has earned numerous accolades, including Skytrax's Four-Star Airline ranking, the 2025 APEX Passenger Choice Award for Best Overall in Africa, and the US President's Lifetime Achievement Award.

Building on decades of success, Ethiopian has achieved more than threefold growth over the past decade. Having accomplished its 15-year strategic plan, Vision 2025, ahead of schedule, the airline has now launched a more ambitious strategic roadmap, Vision 2035, to drive continued growth and strengthen its leadership in aviation.

## ETHIOPIAN BACKGROUND INFORMATION

Founded

December 21, 1945

Starting date of operation

April 08, 1946

Global Alliance

Star Alliance Member since 2011

Ownership

Government of Ethiopia (100%)

Bole International Airport, P.O. Box 1755

Addis Ababa, Ethiopia

Reservations Tel: (+251) 11 617 9900

Hotline: 6787

Website <http://www.ethiopianairlines.com>

# ETHIOPIAN IN FIGURES, 2024-2025

ETHIOPIAN FACTSHEET

October 2025

| Parameters          | 2012/13     | 2013/14     | 2014/15     | 2015/16     | 2016/17     | 2017/18     | 2018/19     | 2019/20     | 2020/21     | 2021/22       | 2022/23       | 2024/25    |
|---------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------|---------------|------------|
| Aircraft            | 58          | 66          | 76          | 77          | 87          | 108         | 116         | 126         | 130         | 146           | 154           | 165        |
| Destination         | 73          | 82          | 84          | 88          | 95          | 113         | 121         | 127         | 127         | 133           | 136           | 167        |
| Passenger Number    | 5,224,717   | 5,918,364   | 6,353,059   | 7,595,057   | 8,761,101   | 10,631,866  | 12,140,297  | 9,660,129   | 5,779,033   | 8,680,301     | 13.88 million | 19.03M     |
| Cargo Tonnage       | 174,446     | 186,336     | 236,772     | 266,223     | 338,646     | 400,339     | 431,859     | 525,374     | 757,002     | 767,848       | 713,875       | 785,321    |
| Revenue in USD '000 | 2,079,202   | 2,399,031   | 2,418,121   | 2,531,461   | 2,658,349   | 3,344,805   | 3,908,880   | 3,749,002   | 3,513,567   | 5,051,479     | 6.13 billion  | 7.6B       |
| Profit in USD       | 110,931,687 | 162,112,536 | 172,661,302 | 284,982,557 | 234,850,163 | 207,256,806 | 260,087,000 | 183,327,000 | 493,500,000 | 942, 459, 496 |               |            |
| Employees           | 7,390       | 8,066       | 8,977       | 10,227      | 11,284      | 12,944      | 13,958      | 14,104      | 14,736      | 17,000        | 18,685        | 20598      |
| Graduate Trainees   | 1,010       | 1,126       | 773         | 1,144       | 1,463       | 980         | 1,848       | 960         | 434         | 430           | 807           | 1951       |
| ASK '000            | 25,728,092  | 30,169,529  | 32,398,720  | 39,910,011  | 45,163,539  | 53,067,290  | 60,090,196  | 49,410,867  | 35,309,115  | 42,861,011    | 64,498,706    | 85,319,588 |

## FLEET SUMMARY

October 2025

LONG  
RANGE  
PASSENGER  
SERVICES

4 Airbus A350 - 1000XWB



21 Airbus A350 - 900XWB



19 Boeing B787-8



10 Boeing B787-9



5 Boeing B777-300ER



6 Boeing B777-200LR

# FLEET SUMMARY

MEDIUM  
RANGE  
PASSENGER  
SERVICES



18            Boeing B737-800



27            Boeing B737 MAX



4             Boeing B737-700NG

REGIONAL AND  
DOMESTIC  
PASSENGER  
SERVICES



30            Q400 Bombardier

# FLEET SUMMARY

|                                         |                                                                                     |     |                    |
|-----------------------------------------|-------------------------------------------------------------------------------------|-----|--------------------|
| CARGO AND<br>NON- SCHEDULED<br>SERVICES |   | 12  | Boeing B777-200LRF |
|                                         |   | 4   | Boeing B737-800F   |
| LONG RANGE CARGO                        |   | 4   | B767-300F          |
| BUSINESS JET                            |  | 1   | Boeing 737-800     |
| Total Operating fleet                   |                                                                                     | 167 |                    |

## Aircraft Delivery Plan

LONG RANGE  
PASSENGER  
SERVICES

34

Boeing B737 MAX 8s



10

Airbus A350-900XWB

MEDIUM RANGE  
PASSENGER  
SERVICES

11

B787-9



8

B777-9x

Total Fleet Firm On Order

63

MORE THAN **145** INTERNATIONAL DESTINATIONS



## MORE THAN 65 DESTINATIONS IN AFRICA



**SERVING OVER 70 CARGO DESTINATIONS**



cargo.ethiopianairlines.com

**Ethiopian የአትናልድ**  
Cargo & Logistics Services

## PARTNER AIRLINES



## CODE SHARE PARTNERS

|                       |                                   |                         |                       |                                    |
|-----------------------|-----------------------------------|-------------------------|-----------------------|------------------------------------|
| Aegean Airlines       | All Nippon Airways                | ELAL Israel Airlines    | Rwanda Air            | Turkish Airlines                   |
| Air Canada            | Asiana Airlines                   | Kuwait Airways          | TAP Portugal Airlines | United Airlines                    |
| Air China             | ASKY Airlines                     | LAM/Mozambique airlines | Shenzhen Airlines     | Azul Brazilian Airlines            |
| Air Europe            | Austrian Airlines                 | Lufthansa Airlines      | Singapore airlines    | Air Indian                         |
| Avianca Brazil        | Malaysian Airlines                | Air Namibia             | Egypt Airlines        | Oman Airlines                      |
| Accessorial Inc       | Gulf Air                          | Saudi airlines          | Italian Transport     | Pakistan Interna - tional airlines |
| Botswana Airlines LTD | Ukraine Interna - tional Airlines | LAM-Mozambique Airlines | Eritrean Airlines     | South America Airways              |
| Sri Lankan Airlines   | GOL Linhas Airlines               | Thai International Ltd  |                       |                                    |
|                       |                                   |                         |                       | 12                                 |

## STAR ALLIANCE MEMBER CARRIERS

|                    |                    |                       |                   |
|--------------------|--------------------|-----------------------|-------------------|
| Aegean Airlines    | Austrian           | Eva Airways           | Swiss             |
| Air Canada         | Avianca            | Lot Polish Airlines   | TAP Portugal      |
| Air China          | Brussels Airlines  | Lufthansa             | Thai Airways      |
| Air India          | Copa Airways       | Airlines              | Turkish Airlines  |
| Air New Zealand    | Croatia Airlines   | Singapore Airlines    | United Airlines   |
| All Nippon Airways | Egypt Air          | South African Airways | Malaysia Airlines |
| Asiana Airlines    | Ethiopian Airlines |                       |                   |

## ETHIOPIAN, FOUR STAR GLOBAL AIRLINE WITH TWO SERVICE CLASSES



## CLOUD NINE:

Combining First and Business Class services, Cloud Nine (2-2-2 and 1-2-1 configuration) has the space, comfort and style with numerous In-flight Entertainment choices that makes flying with Ethiopian an even greater pleasure.

## ECONOMY CLASS:

Graced with an African flavored Ethiopian hospitality, our Economy class is equipped with the best entertainment options, ensuring a memorable flight. From Blockbuster Hollywood films to TV shows and destination guides you'll have all the entertainment you need right at your screen.



## FREQUENT FLYER PROGRAM

Ethiopian's frequent flyers program ShebaMiles, avails passengers award tickets, upgrades to business class, access to all Star Alliance member airline executive lounges, additional free baggage allowance and many other privileges for accumulated mileages and based on tier levels. Join the program for free and start earning miles for your flights with Ethiopian Airlines, Star Alliance member airlines, partner airlines and for a variety of products and services offered by our program partners.



## ETHIOPIAN HUBS

Addis Ababa (Ethiopia) - Ethiopian Main Hub  
Ethiopian Second Hub with Lome (Togo)  
Ethiopian Third Hub with Lilongwe (Malawi)  
Ethiopian Fourth Hub with Lusaka (Zambia)  
Ethiopian Fifth Hub with Air Congo (DRC)

## HUMAN CAPITAL

Number of employees:  
More than 18,000



# ETHIOPIAN AVIATION UNIVERSITY (EAU)

Ethiopian Aviation University (EAU) is the largest and most modern aviation studies center in Africa recognized as ICAO Regional Training Center of Excellence. EAU offers pre-graduate and post-graduate programs in BSc in Aeronautical Engineering, BSc in Aviation Maintenance Engineering, BSc in Aviation Management & Operation, B.A in Tourism & Hospitality Management, MSc in Data Science and MBA in Aviation Management.



To train aviation professionals from classrooms to simulator training, EAU offers leading industry standard training for pilots, aircraft technicians, cabin attendants and ground services staff both for initial and recurrent students. The Leadership & Career Development Center is also training thousands in Management and Leadership Skills.

Our cabin crew training simulates real-time scenarios with training aircraft designed for emergency drills and service trainings. Our pilot training school uses light aircraft for its basic training and simulators. Full flight simulators of all fleets Ethiopian operates are available for pilot training. Virtual Maintenance Trainers (VMTs) and various workshops feature our aircraft maintenance training. Beyond these, our academy develops standard training packages including e-learning and virtual classroom training. Trainee services include a trainee's cafeteria, dormitories, an administration complex and a plush new auditorium. The academy plans to take in 4,000 students a year in its training programs.



## FULL FLIGHT SIMULATOR

These are the most technologically advanced aircraft as a sign of the company's commitment to leading Africa's aviation industry. We have simulators for all the aircraft we fly; A350, B787, B777, B767/B757, B737 MAX & NG and Q400.



## ETHIOPIAN MAINTENANCE REPAIR AND OVERHAUL (MRO)

The scale of the MRO operation at Ethiopian is mesmerizing. It is the largest MRO service in Africa and serves majorly Africa and the Middle East. The facility is fully equipped with state-of-the-art paint and maintenance Hangars, Engine and Component Maintenance workshops with all tools and equipment required to maintain aircraft, engines, and components. Even if you have flown numerous times, you might not have fully appreciated the size of the largest civil jet engines until you are up close with these engines as you walk through the engine maintenance workshop. Established in 1957, Ethiopian MRO provides base maintenance service at its base in Addis Ababa and Line Maintenance services at stations where Ethiopian flies and extends the service to other operators. The facility is certified by the ETCAA, FAA, EASA and more than 20 countries CAA. Ethiopian MRO offers world-class services to its customers and helps make Ethiopian one of the most dependable and safest airlines in the world.



Ethiopian Cargo and Logistics services is the largest cargo network operator in Africa and has won Best Airline in Africa for 5 Years in a Row. Currently with our 11 - Boeing 777-200LRF, 5- Boeing 767-300F and 4 - Boeing 737-800F dedicated freighters and 127 passenger aircrafts, we serve 70 cargo dedicated and 131+ passenger destinations in Africa, the Middle East, Asia, Europe and the Americas with an average daily uplift of over 2000 tons of which over 611 tons is transported in a belly hold capacity. With human capital number of more than 17000 employees. With a modern warehouse of one million tons annual storage capacity, fully automated with state-of-the-art technologies, Ethiopian Cargo is providing its service globally. Through a revision of its vision 2025, Ethiopian Cargo and Logistics Services is planning to grow its cargo network to 90 destinations and operate 37 freighter aircrafts by 2035.

Ethiopian cargo has launched its cutting-edge ecommerce warehouse, poised to change the global ecommerce logistics. The warehouse covers 15,000 square meters and has a capacity to handle 150,000 tons per year, with the ability to sort one million parcels per day. Our modern fleet, extensive network, cutting-edge technology, and trained manpower will position us as the leading ecommerce gateway in Africa and beyond.



# ETHIOPIAN CATERING

Ethiopian In-Flight catering facility has a capacity to produce 100,000 meals a day. The facilities are modern and fully equipped to deal with high demand. Good food is important to our discerning customers. Ethiopian In-Flight Catering is dedicated to delivering high quality service and part of that is delivering high quality dining and beverage options. The new menus give customers the choice of local Injera, a vegan option, a variety of world cuisines including Chinese, Halal, Kosher and Indian to Italian.



Ethiopian Skylight Hotel is Ethiopian Airlines Group's ultra-luxurious Five-Star hotel. The hotel stands majestically just five-minute walk away from Addis Ababa Bole International Airport. With a total room capacity of 1024 rooms ranging from standard to premium and an added feature for Executive Suites, Presidential Suites, Persons with limited mobility and Apartments, Ethiopian Skylight Hotel is one of the largest hotels in the African continent.



The stunning rooms were designed with relaxing and superb designs that are suitable for both corporate and leisure travelers. Apart from the facility located outside the airport, Ethiopian also has an ultra-luxurious hotel within the Addis Ababa Bole International Airport Departure Terminal 2 (Ethiopian Skylight In-Terminal Hotel) which is suitable for all air travelers transiting through Addis Ababa Bole International Airport with a capacity of 97 rooms: having conference rooms, restaurant, gym and other facilities.

Addis Ababa Bole International Airport has the capacity to handle 22 million passengers per annum.



# RECENT INDUSTRY AWARDS

ETHIOPIAN FACTSHEET

October 2025



Ethiopian Airlines Receives Ethiopian Institutional Achievement Award by the Federal Government of Ethiopia on March 12, 2024. Ethiopian Group CEO, Mr. Mesfin Tasew takes the Award from His Excellency Prime Minister Dr. Abiy Ahmed.



Ethiopian Airlines Group CEO, Mr. Mesfin Tasew, has been honored with the "Leadership in Connecting Africa through Transport Award" at the Africa Prosperity Champions Awards in Accra, Ghana, during the Africa Prosperity Dialogues 2025.



Ethiopian Airlines is pleased to announce its recognition as the winner of the 'Best Over - all in Africa' at the prestigious 2025 APEX Passenger Choice Awards



Ethiopian Airlines has been honored with the prestigious "Best Sustainable Airline of 2024-Business Class Category" award at the "Ekkula Tourism Awards 2024" in Uganda



Ethiopian Airlines has been named the 'Best African Airline' at the Business Traveler Awards 2024!



Ethiopian Cargo and Logistics Service has been honored with the "Best Cargo Airline-Africa" award for the second consecutive year at the Arabian Cargo Awards, in a ceremony held in Dubai, UAE.



Ethiopian Airlines has been awarded "Airline of the Year - Global Operations" award at the AFRAA 56th Annual General Assembly in Cairo.

# RECENT INDUSTRY AWARDS

ETHIOPIAN FACTSHEET

October 2025



Ethiopian Airlines has been honored with four awards at the SKYTRAX 2022 World Airline Awards including 'Best Airline in Africa' for five years in a row



Ethiopian Airlines has been Crowned with two prestigious Awards at Air Cargo News Awards 2022, 'Cargo Airline of The Year' and 'Best Cargo Airline - Africa'



The Best Airline in Africa title at the prestigious SKYTRAX 2023 World Airline Awards during the Paris Air Show held in France, Paris on June 20, 2023.



Ethiopian Airlines has Won Best African Airline Award at Business Traveller Awards 2023. Ethiopian crowned this title for four years in a row, since 2020.



Ethiopian Airlines has been crowned as the winner of 'Best Overall in Africa' award at the 2023 APEX Passenger Choice Awards

## RECENT INDUSTRY AWARDS



Ethiopian Airlines has been Crowned with two Prestigious Awards at Air Cargo News Awards 2023,

-Cargo Airline of The Year two years in a row

-Best Cargo Arline – Africa five years in a row



Ethiopian Airlines Wins 'Best African Airline' Award at the 2021 Business Traveller Awards



IATA's Certificate of Excellence in Logistics (CEIV Pharma) 2021 Ethiopian Receives IATA's Certificate of Excellence in Logistics (CEIV Pharma)



Ethiopian Airlines Group CEO, Mr. Mesfin Tasew received the African Impact Award



'Best Cargo Airline – Africa' Award at the Air Cargo News Awards 2020



Air cargo Industry customer care Award 2021 and 2022

# ETHIOPIAN SKYTECNO AND WIRE HARNESS MANUFACTURING

Ethiopian Sky Technologies is manufacturing and delivering the aerospace products in accordance with the terms of the Agreement and the stringent requirements of the Aerospace Industry. In addition to building the aerospace manufacturing capability of Ethiopian Airlines, the partnership also enhances Ethiopia's manufacturing infrastructure and international trade connections.



Ethiopian Ground Service is the leading provider of ground handling services in HAAB. We currently handle all Ethiopian flights, over 6 scheduled flights, other airline Cargo flights, and several non-scheduled airline operations. With a vision to expand to African airports through joint venture partnerships and acquisitions by 2025, Ethiopian Ground Services covers all aspects of ground services necessary to handle the arrival and departure processes of airlines in Addis Ababa and domestic airports. We have modern ground support equipment and highly trained and committed staff. Our customer airlines handling and business development

section strategy is to emphasize the quality of its professionals on Ground Handling services through adequate training and market development with all our network.

Ethiopian Ground Service is the most organized Ground Handling business unit in terms of human and equipment resources, striving to attain seamless operational excellence at the HUB. Ethiopian Ground Services is a reliable and efficient provider of comprehensive ground handling services. The services include all ground handling services including VIP flight handling, and we are committed to delivering quality service that meets our customers' needs and expectations. We strive to always provide a satisfying experience to all our clients. Per Vision 2035, Ethiopian Ground Services aims to be the most efficient service provider in Africa with the highest standard of safety and quality service. Currently, Ethiopian Ground Services supports and satisfies the hub operation in Addis Ababa and plans to expand its services to African airports to meet the fast-growing demand for ground handling services. Our objective is to provide high-quality ground-handling Services that meet and exceed international standards ensuring efficiency and excellence in service delivery.

As a Ground Handling company, we are tasked mainly to support the Ground Operations of Airlines that have made Ethiopia as one of their destinations.





# THANK YOU FOR CHOSING ETHIOPIAN!



For more at: [www.ethiopianairlines.com](http://www.ethiopianairlines.com)

Email: [CorporateCommunication@ethiopianairlines.com](mailto:CorporateCommunication@ethiopianairlines.com)

Contact: (251-11)517-8913/8165/8907

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<https://x.com/flyethiopian>

<https://www.linkedin.com/company/ethiopian-airlines/>