

WELCOMING AFRICA'S FIRST

A350-1000

NOVEMBER 05, 2024



OVERVIEW

Beginning humbly, Ethiopian Airlines (Ethiopian) has come along 78 years of successful journey. Over the decades, the airline has established itself as the leader in all facets of the aviation business: technology, leadership, network expansion and aviation mentoring. Ethiopian is now the leading Aviation Group in Africa.

Ethiopian started its operation with five C-47 aircraft operating its debut flight to Cairo via Asmara on April 8, 1946. Ever since it has been growing in leaps and bounds and continues to introduce cutting-edge aviation technology and systems. As an aviation technology leader, Ethiopian is a pioneer in ushering new aviation technology into Africa including the first jet airplane as well as the first B767, B777-200LR, B787 Dreamliner, and 787-9 in the continent. Ethiopian also led the way in operating Africa's first Airbus Airplanes, the Airbus A350-900 XWB and the A350-1000. Currently, the airline has a fleet of more than 150 modern aircraft with an average fleet age of less than seven years; it also has more than 100 ultramodern aircraft on order.

Living its motto of Bringing Africa Together and Beyond, Ethiopian has created Africa-wide and transcontinental air connectivity networks linking its main hub, Addis Ababa to the rest of the world. The airline serves 141 international passenger and cargo destinations, including 66 African cities, with daily and multiple flights with a minimum layover in Addis. As a veteran carrier serving a vast intra-African network, Ethiopian flies to more destinations in the continent than any other airline.

In December 2011, Ethiopian took a giant leap forward in its successful journey by joining Star Alliance, the world's largest airline alliance. Over the years, the multi-award-winning airline has received countless coveted accolades and recognitions for its excellence including Skytrax's Four-Star Airline ranking, 2025 APEX Passenger Choice Awards 'Best Overall in Africa', and 'US President's Lifetime Achievement Award' to mention but a few.

Building on its continuous success, Ethiopian has achieved more than threefold growth in the past decade. Having met its 15-year strategic plan, Vision 2025, ahead of time, Ethiopian has charted out a more ambitious strategic roadmap called Vision 2035 to further bolster its continuous growth.

ETHIOPIAN BACKGROUND INFORMATION

Founded

December 21, 1945

Starting date of operation

April 08, 1946

Global Alliance

Star Alliance Member since 2011

Ownership

Government of Ethiopia (100%)

Bole International Airport, P.O. Box 1755

Addis Ababa, Ethiopia

Reservations Tel: (+251) 11 617 9900

Website <http://www.ethiopianairlines.com>

Parameters	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Aircraft	58	66	76	77	87	108	116	126	130	146	154	147
Destination	73	82	84	88	95	113	121	127	127	133	136	140
Passenger Number	5,224,717	5,918,364	6,353,059	7,595,057	8,761,101	10,631,866	12,140,297	9,660,129	5,779,033	8,680,301	13.88	17.1 Million
Cargo Tonnage	174,446	186,336	236,772	266,223	338,646	400,339	431,859	525,374	757,002	767,848	713,875	713,875
Revenue in USD '000	2,079,202	2,399,031	2,418,121	2,531,461	2,658,349	3,344,805	3,908,880	3,749,002	3,513,567	5,051,479	6.13	7.02 Billion
Profit in USD	110,931,687	162,112,536	172,661,302	284,982,557	234,850,163	207,256,806	260,087,000	183,327,000	493,500,000	942,459,496		
Employees	7,390	8,066	8,977	10,227	11,284	12,944	13,958	14,104	14,736	17,000	17,000	Over 18,000
Graduate Trainees	1,010	1,126	773	1,144	1,463	980	1,848	960	434	430	807	
ASK '000	25,728,092	30,169,529	32,398,720	39,910,011	45,163,539	53,067,290	60,090,196	49,410,867	35,309,115	42,861,011	64,498,706	

LONG RANGE PASSENGER SERVICES



1 **Airbus A350 - 1000XWB**



20 **Airbus A350 - 900XWB**



19 **Boeing B787-8**



10 **Boeing B787-9**



4 **Boeing B777-300ER**



6 **Boeing B777-200LR**

MEDIUM RANGE PASSENGER SERVICES



18 Boeing B737-800



21 Boeing B737 MAX



6 Boeing B737-700NG

REGIONAL AND DOMESTIC PASSENGER SERVICES



31 Q400 Bombardier

**CARGO AND
NON- SCHEDULED
SERVICES**



10 Boeing B777-200LRF



4 Boeing B737-800F

LONG RANGE CARGO

2 B767-300F

Total Operating fleet

153

Aircraft Delivery Plan

**LONG RANGE
PASSENGER
SERVICES**



3

Airbus A350-1000 BAW



33

Boeing B737 MAX 8s



11

Airbus A350-900XWB

**MEDIUM RANGE
PASSENGER
SERVICES**



11

B787-9



8

B777-9x

**CARGO AND NON-
SCHEDULED SERVICES**



2

B777-200LR

Total Fleet Firm On Order

68

MORE THAN 140 INTERNATIONAL DESTINATIONS





PARTNER AIRLINES



CODE SHARE PARTNERS

Aegean Airlines	All Nippon Airways	ELAL Israel Airlines	Rwanda Air	Turkish Airlines
Air Canada	Asiana Airlines	Kuwait Airways	TAP Portugal Airlines	United Airlines
Air China	ASKY Airlines	LAM/Mozambique airlines	Shenzhen Airlines	Azul Brazilian Airlines
Air Europe	Austrian Airlines	Lufthansa Airlines	Singapore airlines	Air Indian
Avianca Brazil	Malaysian Airlines	Air Namibia	Egypt Airlines	Oman Airlines
Accessorial Inc	Gulf Air	Saudi airlines	Italian Transport	Pakistan International airlines
Botswana Airlines LTD	Ukraine International Airlines	LAM-Mozambique Airlines	Eritrean Airlines	South America Airways
Sri Lankan Airlines	GOL Linhas Airlines	Thai International Ltd		

STAR ALLIANCE MEMBER CARRIERS

Aegean Airlines	Austrian	Eva Airways	Swiss
Air Canada	Avianca	Lot Polish Airlines	TAP Portugal
Air China	Brussels Airlines	Lufthansa	Thai Airways
Air India	Copa Airways	Airlines	Turkish Airlines
Air New Zealand	Croatia Airlines	Singapore Airlines	United Airlines
All Nippon Airways	Egypt Air	South African Airways	Malaysia Airlines
Asiana Airlines	Ethiopian Airlines		

ETHIOPIAN, FOUR STAR GLOBAL AIRLINE WITH TWO SERVICE CLASSES



CLOUD NINE:

Combining First and Business Class services, Cloud Nine (2-2-2 and 1-2-1 configuration) has the space, comfort and style with numerous In-flight Entertainment choices that makes flying with Ethiopian an even greater pleasure.

ECONOMY CLASS:

Graced with an African flavored Ethiopian hospitality, our Economy class is equipped with the best entertainment options, ensuring a memorable flight. From Blockbuster Hollywood films to TV shows and destination guides you'll have all the entertainment you need right at your screen.



FREQUENT FLYER PROGRAM

Ethiopian's frequent flyers program ShebaMiles, avails passengers award tickets, upgrades to business class, access to all Star Alliance member airline executive lounges, additional free baggage allowance and many other privileges for accumulated mileages and based on tier levels. Join the program for free and start earning miles for your flights with Ethiopian Airlines, Star Alliance member airlines, partner airlines and for a variety of products and services offered by our program partners.


ShebaMiles



ETHIOPIAN HUBS

Addis Ababa (Ethiopia) - Ethiopian Main Hub
Ethiopian Second Hub with Lome (Togo)
Ethiopian Third Hub with Lilongwe (Malawi)
Ethiopian Fourth Hub with Lusaka (Zambia)

HUMAN CAPITAL

Number of employees:
More than 18,000



ETHIOPIAN AVIATION UNIVERSITY (EAU)

Ethiopian Aviation University (EAU) is the largest and most modern aviation studies center in Africa recognized as ICAO Regional Training Center of Excellence. EAU offers pre-graduate and post-graduate programs in BSc in Aeronautical Engineering, BSc in Aviation Maintenance Engineering, BSc in Aviation Management & Operation, B.A in Tourism & Hospitality Management, MSc in Data Science and MBA in Aviation Management.



To train aviation professionals from classrooms to simulator training, EAU offers leading industry standard training for pilots, aircraft technicians, cabin attendants and ground services staff both for initial and recurrent students. The Leadership & Career Development Center is also training thousands in Management and Leadership Skills.

Our cabin crew training simulates real-time scenarios with training aircraft designed for emergency drills and service trainings. Our pilot training school uses light aircraft for its basic training and simulators. Full flight simulators of all fleets Ethiopian operates are available for pilot training. Virtual Maintenance Trainers (VMTs) and various workshops feature our aircraft maintenance training. Beyond these, our academy develops standard training packages including e-learning and virtual classroom training. Trainee services include a trainee's cafeteria, dormitories, an administration complex and a plush new auditorium. The academy plans to take in 4,000 students a year in its training programs.



FULL FLIGHT SIMULATOR

These are the most technologically advanced aircraft as a sign of the company's commitment to leading Africa's aviation industry. We have simulators for all the aircraft we fly; A350, B787, B777, B767/B757, B737 MAX & NG and Q400.



ETHIOPIAN MAINTENANCE REPAIR AND OVERHAUL (MRO)

The scale of the MRO operation at Ethiopian is mesmerizing. It is the largest MRO service in Africa and serves majorly Africa and the Middle East. The facility is fully equipped with state-of-the-art paint and maintenance Hangars, Engine and Component Maintenance workshops with all tools and equipment required to maintain aircraft, engines, and components. Even if you have flown numerous times, you might not have fully appreciated the size of the largest civil jet engines until you are up close with these huge engines as you walk through the engine maintenance workshop. Established in 1957, Ethiopian MRO provides base maintenance service at its base in Addis Ababa and Line Maintenance services at stations where Ethiopian flies and extends the services to other operators. The facility is certified by the ETCAA, FAA, EASA and more than 20 countries CAA. Ethiopian MRO offers world-class services to its customers and helps make Ethiopian one of the most dependable and safest airlines in the world.



Ethiopian Cargo and Logistics services is the largest cargo network operator in Africa and has won Best Airline in Africa for 5 Years in a Row. Currently with our 10 - Boeing 777-200LR, 2 - Boeing 767-300F and 4 - Boeing 737-800F dedicated freighters and 127 passenger aircrafts, we serve 70 cargo dedicated and 131+ passenger destinations in Africa, the Middle East, Asia, Europe and the Americas with an average daily uplift of over 2000 tons of which over 611 tons is transported in a belly hold capacity. With human capital number of more than 17000 employees. With a modern warehouse of one million tons annual storage capacity, fully automated with state-of-the-art technologies, Ethiopian Cargo is providing its service globally. Through a revision of its vision 2025, Ethiopian Cargo and Logistics Services is planning to grow its cargo network to 90 destinations and operate 37 freighter aircrafts by 2035.

Ethiopian cargo has launched its cutting-edge ecommerce warehouse, poised to change the global ecommerce logistics. The warehouse covers 15,000 square meters and has a capacity to handle 150,000 tons per year, with the ability to sort one million parcels per day. Our modern fleet, extensive network, cutting-edge technology, and trained manpower will position us as the leading ecommerce gateway in Africa and beyond.



Ethiopian In-Flight catering facility has a capacity to produce 100,000 meals a day. The facilities are modern and fully equipped to deal with high demand. Good food is important to our discerning customers. Ethiopian In-Flight Catering is dedicated to delivering high quality service and part of that is delivering high quality dining and beverage options. The new menus give customers the choice of local Injera, a vegan option, a variety of world cuisines including Chinese, Halal, Kosher and Indian to Italian.



Ethiopian Skylight Hotel is Ethiopian Airlines Group's ultra-luxurious Five-Star hotel. The hotel stands majestically just five-minute walk away from Addis Ababa Bole International Airport. With a total room capacity of 1024 rooms ranging from standard to premium and an added feature for Executive Suites, Presidential Suites, Persons with limited mobility and Apartments, Ethiopian Skylight Hotel is one of the largest hotels in the African continent.



The stunning rooms were designed with relaxing and superb designs that are suitable for both corporate and leisure travelers. Apart from the facility located outside the airport, Ethiopian also has an ultra-luxurious hotel within the Addis Ababa Bole International Airport Departure Terminal 2 (Ethiopian Skylight In-Terminal Hotel) which is suitable for all air travelers transiting through Addis Ababa Bole International Airport with a capacity of 97 rooms: having conference rooms, restaurant, gym and other facilities.

Addis Ababa Bole International Airport has the capacity to handle 22 million passengers per annum.



RECENT INDUSTRY AWARDS



Ethiopian Airlines has been honored with four awards at the SKYTRAX 2022 World Airline Awards including 'Best Airline in Africa' for five years in a row



Ethiopian Airlines has been Crowned with two prestigious Awards at Air Cargo News Awards 2022, 'Cargo Airline of The Year' and 'Best Cargo Airline - Africa'



The Best Airline in Africa title at the prestigious SKYTRAX 2023 World Airline Awards during the Paris Air Show held in France, Paris on June 20, 2023.



Ethiopian Airlines has Won Best African Airline Award at Business Traveller Awards 2023. Ethiopian crowned this title for four years in a row, since 2020.



Ethiopian Airlines has been crowned as the winner of 'Best Overall in Africa' award at the 2023 APEX Passenger Choice Awards



Ethiopian Airlines Receives Ethiopian Institutional Achievement Award by the Federal Government of Ethiopia on March 12, 2024. Ethiopian Group CEO, Mr. Mesfin Tasew takes the Award from His Excellency Prime Minister Dr. Abiy Ahmed.



Ethiopian Airlines is pleased to announce its recognition as the winner of the 'Best Overall in Africa' at the prestigious 2025 APEX Passenger Choice Awards



Ethiopian Airlines has been Crowned with two Prestigious Awards at Air Cargo News Awards 2023,

-Cargo Airline of The Year two years in a row

-Best Cargo Arline – Africa five years in a row



Ethiopian Airlines Wins 'Best African Airline' Award at the 2021 Business Traveller Awards



IATA's Certificate of Excellence in Logistics (CEIV Pharma) 2021 Ethiopian Receives IATA's Certificate of Excellence in Logistics (CEIV Pharma)



'Best Cargo Airline – Africa' Award at the Air Cargo News Awards 2020



Air cargo Industry customer care Award 2021 and 2022

PICTURE OF MAIN EVENTS IN NOVEMBER 2024



Ethiopian Airlines has received Africa's first Airbus A350-1000 aircraft from the Airbus company in a ceremony held in Toulouse, France.



PICTURE OF MAIN EVENTS IN NOVEMBER 2024

Ethiopian Airlines Welcomes Africa's First A350-1000 Aircraft



PICTURE OF MAIN EVENTS IN NOVEMBER, 2024



With a colourful onboard ceremony and a warm welcome, Ethiopian Airlines inaugural flight lands at Dhaka, Bangladesh.



Ethiopian Aviation University is excited to welcome nearly 200 Gabonese students who will be enrolled in specialized aviation training programs.

ETHIOPIAN SKYTECNO AND WIRE HARNESS MANUFACTURING

Ethiopian Sky Technologies is manufacturing and delivering the aerospace products in accordance with the terms of the Agreement and the stringent requirements of the Aerospace Industry. In addition to building the aerospace manufacturing capability of Ethiopian Airlines, the partnership also enhances Ethiopia's manufacturing infrastructure and international trade connections.

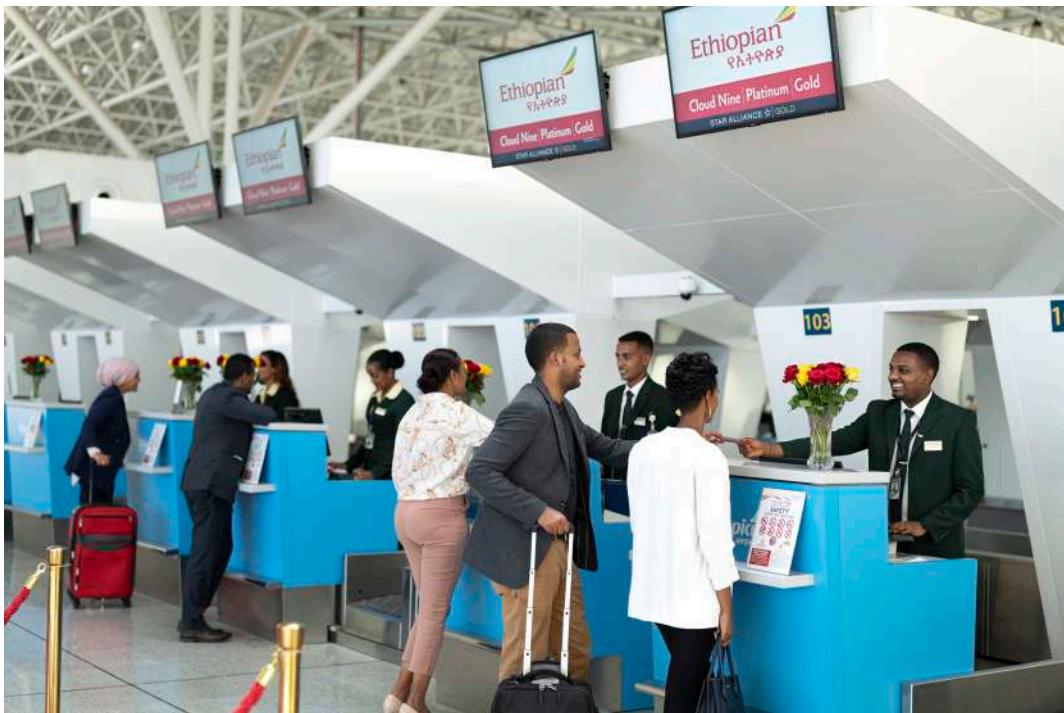


Ethiopian Ground Service is the leading provider of ground handling services in HAAB. We currently handle all Ethiopian flights, over 6 scheduled flights, other airline Cargo flights, and several non-scheduled airline operations. With a vision to expand to African airports through joint venture partnerships and acquisitions by 2025, Ethiopian Ground Services covers all aspects of ground services necessary to handle the arrival and departure processes of airlines in Addis Ababa and domestic airports. We have modern ground support equipment and highly trained and committed staff. Our customer airlines handling and business development

section strategy is to emphasize the quality of its professionals on Ground Handling services through adequate training and market development with all our network.

Ethiopian Ground Service is the most organized Ground Handling business unit in terms of human and equipment resources, striving to attain seamless operational excellence at the HUB. Ethiopian Ground Services is a reliable and efficient provider of comprehensive ground handling services. The services include all ground handling services including VIP flight handling, and we are committed to delivering quality service that meets our customers' needs and expectations. We strive to always provide a satisfying experience to all our clients. Per Vision 2035, Ethiopian Ground Services aims to be the most efficient service provider in Africa with the highest standard of safety and quality service. Currently, Ethiopian Ground Services supports and satisfies the hub operation in Addis Ababa and plans to expand its services to African airports to meet the fast-growing demand for ground handling services. Our objective is to provide high-quality ground-handling Services that meet and exceed international standards ensuring efficiency and excellence in service delivery.

As a Ground Handling company, we are tasked mainly to support the Ground Operations of Airlines that have made Ethiopia as one of their destinations.





THANK YOU FOR CHOSING ETHIOPIAN!



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